

### AIoT-Enabled Equipment Monitoring



### Enterprise Asset Management



### Key Features

- Equip every machine with a unique digital identity, seamlessly integrate it into the network, and build a transparent shop floor.
- Data is automatically reported to the cloud, ensuring the office dashboard and production floor are in perfect sync for zero-delay decision-making.
- Capture vast amounts of equipment data at millisecond speed to power the engine of continuous optimization.
- Transcend geographical barriers. Our experts can diagnose and resolve issues remotely, dramatically improving operational efficiency.

### Key Features

- We digitize the entire workflow from repair request, dispatch, and execution to acceptance and analysis. With mobile solutions, technicians receive tasks and log updates in real-time via handheld terminals, significantly boosting collaborative efficiency.
- Leveraging real-time AIoT data, we help you evolve from reactive maintenance to predictive maintenance. The system automatically alerts you to potential failures and generates work orders, reducing unplanned downtime.
- We provide core analytical reports on asset reliability (MTTR/MTBF), equipment OEE, and maintenance costs, delivering a solid data foundation for decisions regarding equipment upgrades, replacements, and investments.
- Accurately track the maintenance history, spare parts consumption, and labor costs for each machine to calculate its total lifecycle cost. Optimize your spare parts inventory to reduce tied-up capital, achieving cost reduction and efficiency improvement.

# iChen™ Cloud

Unlock Full Manufacturing Value

## Manufacturing Execution System



## Quality Management System



Digital Solution

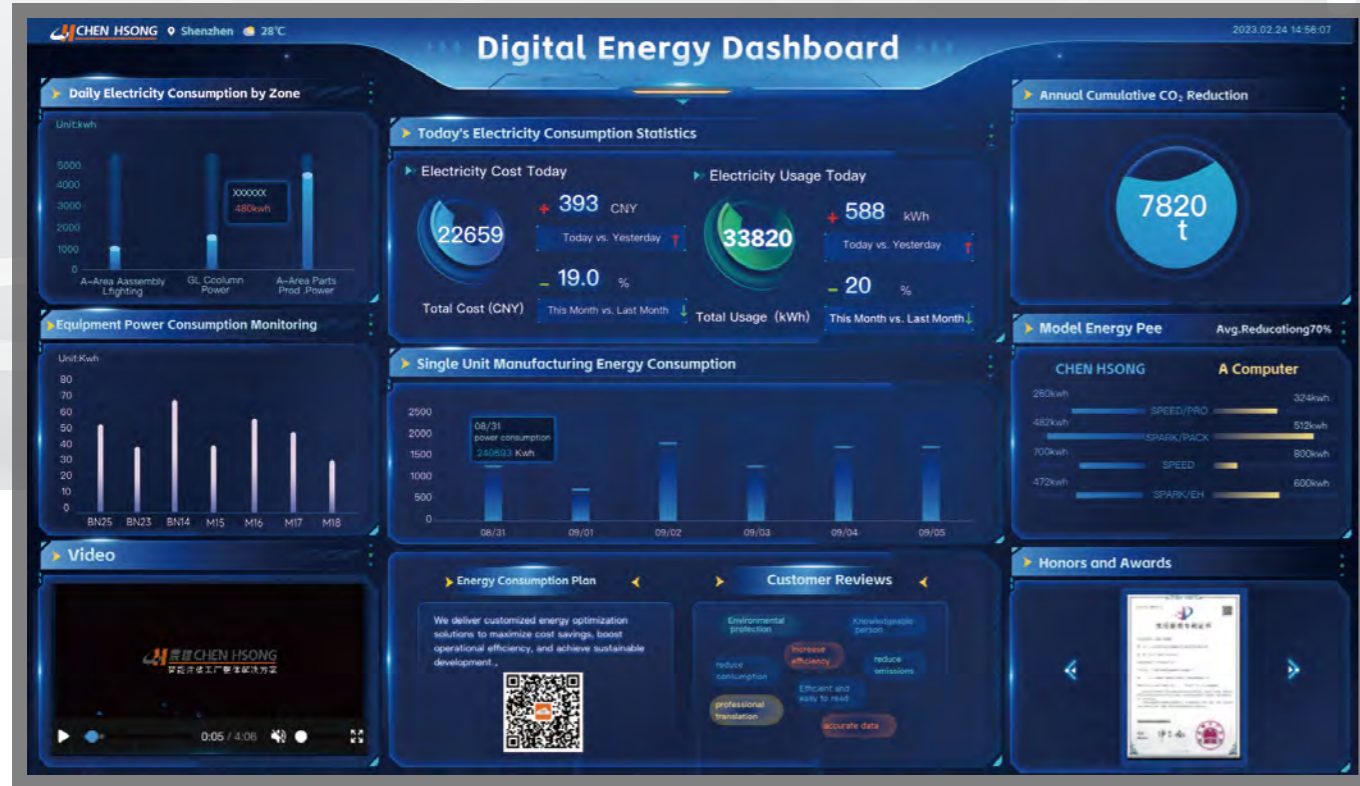
### Key Features

- 1 Seamlessly bridging planning and execution, our system intelligently dispatches resources (Man, Machine, Material, Method, Environment) to ensure production orders are completed efficiently and on time.
- 2 Establish a complete digital thread from raw materials to finished products. Enable second-level traceability of the product genealogy to pinpoint the root cause of issues and enhance quality standards.
- 3 Gain unprecedented insight into your operations. Our system provides real time tracking of production, machine status, and quality, eliminating the "black box" and enabling truly data-driven decisions.
- 4 Automatically collect and analyze key data such as OEE, capacity, and labor hours to expose waste and bottlenecks, providing a precise basis for continuous improvement.

### Key Features

- 1 Digitize inspection standards and SOPs, making them directly accessible at every workstation to ensure standardized and consistent operations.
- 2 Manage the full quality loop, from incoming inspection (IQC) and in-process production (IPQC/SPC) to final product inspection (FQC) and customer feedback (CSR).
- 3 Initiate Nonconformity Report (NCR) processes online, which automatically notify responsible departments and track improvement actions (such as 8D and CAPA) through to problem closure.
- 4 Accurately quantify internal and external failure costs (e.g., scrap, rework, complaints), making quality losses visible to drive data-driven improvement decisions.

### Energy Management System



### Key Features

- 1 Automatically calculate carbon emission data and generate compliance reports, providing the essential data cornerstone for your company's green and sustainable development.
- 2 Monitor the energy consumption (electricity, water, gas, heat) of your entire plant, individual workshops, and down to key equipment in real-time, leaving no detail hidden.
- 3 Automatically start up or shut down equipment based on real-time load. Identify and alert against energy waste such as idling and standby modes to uncover savings potential, directly lowering operational costs.
- 4 Achieve granular accounting of energy use at the product, team, and process level. This turns energy costing from an ambiguity into a clear tool for data-driven performance management.

### Warehouse Management System & Warehouse Control System



### Key Features

#### Task Management vs Real-Time Dispatch

**WMS (Warehouse Management System):** Generates advanced task orders (e.g., receiving, shipping, counting) and optimizes the overall operational path.

**WCS (Warehouse Control System):** Receives tasks, breaks them down, prioritizes them, and assigns them in real-time to the most suitable equipment for execution.

#### Inventory Visibility vs Asset Visibility

**WMS (Warehouse Management System):** Manages with precision which SKU is in which storage location, and the exact quantity. (Information Dimension)

**WCS (Warehouse Control System):** Monitors in real-time which equipment is at which location, and its status (e.g., busy, idle, fault). (Physical Dimension)

#### Process Optimization vs Motion Optimization

**WMS (Warehouse Management System):** Optimizes warehouse layout and storage strategies by analyzing historical data.

**WCS (Warehouse Control System):** Maximizes equipment utilization by optimizing the sequence and paths of equipment movements, reducing waiting times and empty travel.



### Key Features

- 1 It replaces tedious and error-prone manual scheduling with automated algorithmic calculation, liberating planners from a heavy burden of repetitive tasks.
- 3 Upon receiving a new order, instantly run a CTP (Capable to Promise) simulation to provide your sales team with a scientific and reliable response.

- 2 Utilize a visual scheduling Gantt chart to foresee capacity or material bottlenecks in advance, providing proactive alerts for managerial decision-making.
- 4 It supports What-If scenario analysis, allowing you to effortlessly evaluate the potential outcomes of different decision options and facilitate scientific decision-making.

### Key Features

- 1 Converge multidimensional data from equipment, systems, and personnel to break down information silos and build a unified factory data lake.
- 3 It provides unified, high-performance data services and computing power to support all your upper-layer applications (e.g., reporting, visualization, AI analytics).

- 2 We cleanse, integrate, and model massive volumes of raw data, transforming disorganized information into clean, usable, and actionable data assets.
- 4 Leveraging big data analytics and machine learning, we unlock the hidden value in your data to empower advanced applications such as predictive maintenance and intelligent scheduling.